



Team Member Information

Best N West Mission Statement:

Providing barrel racers the best overall experience through speed and efficiency, attentive customer service and high payouts.

Team Member Expectations and Guidelines:

All team members are expected to be at 70% of the races or find someone that can help out if they can't be there. Duties will be assigned by the arena manager and will include setting barrels/poles, working gates, and other miscellaneous tasks as needed.

Team members are required to be courteous and professional to all competitors, spectators and other Best N West team members. The owners will review any issues not dealt with in such a manner.

Any confrontation or escalation of an issue is encouraged to be brought to the owners.

If there are any accusations of a violation from a Best N West team member, there will be a meeting with the owners of Best N West and the accused team member to discuss the issue. Depending on the outcome of that meeting, Best N West reserves the right to remove that person from being a team member and will discontinue all perks.

Team Member Perks:

BNW offers a paid membership, 30% off entry fees and additional perks that may come up.

Prohibited Conduct:

Absolutely no violence, harassment, or abuse of any human or animal will be tolerated. Best N West reserves the right to refuse services to any in violation of these standards.

Scheduling or Assignment Issues:

If any issues come up with scheduling or concerns with assignments, contact the arena manager. If a suitable conclusion cannot be reached with the arena manager, then please take the concern to the owners.

Final Note:

We **REALLY** appreciate all of you and know that you are what make these races possible. We encourage any suggestions or comments at any time. Thank you again for all that you do, you are awesome!